

Person Specification for Visitor Experience Casual

Experience

- Experience of working in a relevant environment for 1 year or more

Knowledge, skills and abilities (Essential):

- Excellent co-ordination skills
- Ability to work with external stakeholders
- Interpretation skills, ability to relate to people at different levels including the board, staff, stakeholders and the public
- Confident in public speaking
- Some knowledge of the cultural sector
- Interest in art and history or any other creative industry
- Team player, with excellent co-ordination skills
- Knowledge of using Microsoft office is required, including word, excel and outlook.
- Ability to stand for long periods of time, manual handling for event set up etc

Qualifications:

- Educated to NVQ L2 or higher – in either a relevant subject or alternatively, significant demonstrable experience in a relative field (1-2 years) NPQL – specific to Visitor Experience or Customer Service – Wilson